



Puckator Farm Camping Terms & Conditions

1 Contract

- 1.1 These terms and conditions (the "Terms") and our price list set out the entire agreement between you and Puckator Farm Camping (which owned by GGPM Ltd) ("we" "us" or "our") for the supply of our services to you. Only these terms shall apply to our contract with you.
- 1.2 Please take the time to read the details in these terms and conditions
- 1.3 By submitting a Booking Form you are deemed to have accepted these terms.
- 1.4 We reserve the right to change these Terms at any time and any such changes will take effect immediately when posted on the Website, in the brochure, at the Sites, or otherwise brought to your attention.
- 1.5 In addition to these Terms, you must comply with the Campsite Rules which are posted at our campsite and also available below under Rules.

2 Rules

You, together with all members of your camping party, are required to comply with the following rules:

- 2.1 We reserve the right of admission. We only accept responsible campers that are considerate to fellow campers and respectful of the environment.
- 2.2 General curfew is at 11.00pm
- 2.3 We are a tent and small campervan only site. All tents must be non-permanent.
- 2.4 Love the campsite, leave no trace
- 2.5 Sleeping in cars or vans is not permitted.
- 2.6 No caravans, motorhomes or horse boxes are permitted on site.
- 2.7 No stereos/radios/open air plugged in or electronic music. No bongos or drums.
- 2.8 No unsupervised youths below the age of 21.
- 2.9 No hen/stag parties or weddings. Please call for Large bookings.
- 3.10 If you bring a dog please ensure you clean up after it and keep it under control. Any dogs or their owners seen to be behaving in an un responsible manner will be asked to leave. Please contact us if you require more information.
- 2.11 Drunk and disorderly behaviour will not be tolerated. We reserve the right to ask you to leave should this occur. Please book elsewhere if this is your intention.
- 2.12 We cannot accept responsibility for your possessions or any personal injury sustained while camping or using campfires.
- 2.13 Check in is from 2pm to 6pm, apart from Friday where check in is until 8pm. Checkout is by 11am. No pitches are reserved and are allocated on a first come, first serve basis.
- 2.14 Camp fires are allowed provided they are correctly extinguished before leaving the site or going to bed. Please do not collect firewood from the forest or stone walls.
- 2.15 You are liable at all times for any wood fires, BBQs and other activities undertaken at the campsite.

3 Prices

- 3.1 The prices are based on a daily rate.
- 3.2 Whilst we will make every effort to ensure that our prices remain unchanged, they

- may be amended at any time.
- 3.3 Prices do not include any additional services, features and facilities unless expressly stated.
- 3.4 Promotions, deals or discounted offers are subject to availability and cannot be used in conjunction with any other offer or discount and may be withdrawn at any time. Retrospective refunds are not permitted against any offer or promotion advertised after such time a booking is made.

4 Payment

- 4.1 Payment for bookings can be made by Cash or PayPal
- 4.2 You must pay the outstanding balance before pitching

5 Cancellation and changes to your booking

- 5.1 If you want to amend your booking, you must notify Puckator Farm as soon as possible. Subject to availability and the conditions in 5.2 to 5.4, amendments to your booking can be made. Transferred dates must be within the same booking season.
- 5.2 30 days or more before arrival date - The booking can be amended or cancelled with a full refund
- 5.3 29 days to 15 days before arrival date - The booking can be amended or cancelled with a 50% refund
- 5.4 Less than 15 days before arrival date - The booking cannot be cancelled or amended. In either situation, no refund will be given.
- 5.5 If we have to cancel your booking we will offer you a full refund of any fees paid or the option of an alternative pitch/site of a comparable standard (with you paying any additional cost or receiving a refund in respect of a price difference). No other compensation is available.

6 Liability

- 6.1 Please read this section as it is important that you understand what you are agreeing to
- 6.2 Nothing in this section limits or attempts to limit our liability for death or personal injury caused by our negligence or for fraud or fraudulent misrepresentation, or for any other matter for which it would be illegal or unlawful for us to exclude or attempt to exclude our liability.
- 6.3 If we fail to comply with these Terms and Conditions we are responsible for loss or damage you suffer that is a direct and foreseeable result of our failure or our negligence. We shall not be responsible for any losses that you suffer that are indirect or not foreseeable, including, but not limited to, loss of income or revenue, loss of business and loss of anticipated savings.
- 6.4 Where we are responsible for your loss, our maximum liability shall be no more than to refund the amount paid by you for the holiday.
- 6.5 As our Site is located in a rural environment, we do not accept responsibility for any damage, injury or inconvenience caused by plants, trees, insects or wildlife.
- 6.6 We do not accept responsibility for anything that adversely affects your holiday that is outside of our control.
- 6.7 These Terms and Conditions are governed by the laws of England and Wales.